

ICE CAVE PUBLIC MEMBERSHIPS

Terms & Conditions

Effective Date: The date the Member's paid subscription is processed.

These Terms & Conditions ("Terms") govern participation in the Ice Cave Public Skating Membership ("Membership") offered by **Ice Cave Entertainment LLC ("Ice Cave")**. By enrolling in a Membership, the Member acknowledges that they have read, understood, and agreed to these Terms.

1. Membership Eligibility

The Ice Cave Public Membership provides eligible Members with access to designated Public skating sessions, ice time, and/or other benefits specifically identified in the applicable Membership plan.

Membership benefits are limited to the specific plan purchased and are subject to rink schedules, availability, operating conditions, holidays, maintenance, special events, and other Ice Cave programming.

2. Membership Fees and Billing

Membership fees are charged according to the payment schedule and pricing presented at the time of enrollment.

The Member is responsible for ensuring that the payment method associated with the Membership remains current and valid. Failed or declined payments may result in suspension or cancellation of Membership benefits.

Membership fees are charged for the applicable membership period regardless of the Member's actual attendance or use of available skating sessions.

3. No-Refund Policy

All Membership payments are non-refundable.

Once a Membership payment has been processed, Ice Cave will not provide refunds, credits, or prorated refunds for unused membership time, missed sessions, illness, injury, scheduling conflicts, vacations, personal circumstances, or failure to use the Membership benefits.

Membership benefits are provided based on the Member's enrollment and the availability of the applicable program, not on the Member's actual attendance.

4. Cancellation Policy

Members may cancel their Membership at any time by following Ice Cave's designated cancellation procedure.

Cancellation does not entitle the Member to a refund for the month in which the cancellation occurs.

If a Member cancels after a monthly membership payment has been processed, the Member will retain access to the applicable Membership benefits through the end of the paid membership period, subject to the rules and availability of the Membership.

Cancellation will prevent future recurring charges, provided the cancellation is completed before the next scheduled billing date.

5. No Proration

Membership fees are not prorated based on the date of enrollment, cancellation, attendance, or usage.

For example, if a Member cancels halfway through a monthly membership period, the Member will not receive a refund or partial credit for the unused portion of that month.

6. Schedule and Availability

Public membership access is subject to Ice Cave's operating schedule and designated Membership availability.

Ice Cave reserves the right to modify schedules, session times, ice availability, programming, or Membership benefits when reasonably necessary due to maintenance, construction, special events, tournaments, competitions, rink operations, weather, emergencies, staffing, or other circumstances affecting facility operations.

Ice Cave will make reasonable efforts to provide Members with advance notice of significant schedule changes when practical.

7. Membership Is Personal

Unless specifically stated otherwise in the applicable Membership plan, Membership benefits are personal to the enrolled Member and may not be sold, transferred, assigned, or shared with another person.

8. Rink Rules and Conduct

All Members and guests must comply with Ice Cave's facility rules, skating rules, safety requirements, staff instructions, and applicable policies.

Ice Cave reserves the right to suspend or terminate Membership privileges for unsafe conduct, rule violations, disruptive behavior, property damage, harassment, or other conduct that negatively affects the safety or enjoyment of the facility by other Members or guests.

Such suspension or termination does not automatically entitle the Member to a refund.

9. Safety and Assumption of Risk

Skating and participation in ice-related activities involve inherent risks, including falls, collisions, injuries, and other hazards.

Members are responsible for skating within their ability level and following all posted safety requirements and instructions from Ice Cave personnel.

Membership does not eliminate the inherent risks associated with skating or guarantee a particular level of safety, ice availability, or skating experience.

10. Facility Closure or Operational Changes

Ice Cave may temporarily close or restrict access to portions of the facility when necessary for maintenance, repairs, emergencies, inspections, weather conditions, rink operations, or other circumstances beyond Ice Cave's reasonable control.

Temporary interruptions do not automatically entitle Members to refunds or credits.

If Ice Cave permanently discontinues a Membership program, Ice Cave may provide Members with notice and, where appropriate, alternative arrangements or other remedies determined by Ice Cave.

11. Changes to Membership Terms

Ice Cave reserves the right to modify Membership pricing, benefits, schedules, policies, and these Terms from time to time.

Material changes affecting existing Members will be communicated through reasonable means when applicable. Continued use of the Membership following the effective date of revised Terms constitutes acceptance of the revised Terms.

12. Payment Authorization

By enrolling in a recurring Membership, the Member authorizes Ice Cave or its designated payment processor to charge the payment method provided for applicable Membership fees in accordance with the selected Membership plan.

The Member is responsible for maintaining accurate billing information and ensuring sufficient funds are available for scheduled payments.

13. Acknowledgment and Acceptance

By purchasing or activating an Ice Cave Public Membership, the Member acknowledges that they:

- Have read and understand these Terms & Conditions.
- Agree to the **no-refund policy**.
- Understand that cancellation does not result in a refund for the current paid month.
- Understand that Membership fees are not prorated.
- Agree to comply with Ice Cave facility rules and safety requirements.
- Accept the inherent risks associated with skating and participation in ice activities.
- Agree to the Membership billing and cancellation terms described above.

BY COMPLETING THE MEMBERSHIP PURCHASE, THE MEMBER ACKNOWLEDGES AND AGREES TO THESE TERMS & CONDITIONS.

Ice Cave Entertainment LLC

Lake Elsinore, California

The Ice Cave

www.the-ice-cave.com